

PREZI SHIPS JA POLICY

PREZI SHIPS JA AIMS TO PROVIDE A RELIABLE, TIMELY, AND SECURE DELIVERY OF SERVICES IN ENSURING EFFICIENT SHIPPING SERVICES FOR ALL OUR CUSTOMERS.

THIS POLICY APPLIES TO:

- ALL EMPLOYEES, CONTRACTORS, AND AGENTS OF PREZI SHIPS JA
- ALL BRANCHES, WAREHOUSES, AND SHIPPING OPERATIONS (BOTH DOMESTIC AND INTERNATIONAL)
- ALL CUSTOMERS AND THIRD-PARTY SERVICE PROVIDERS WORKING WITH THE OUR COMPANY

CORE PRINCIPLES

PREZI SHIPS JA WILL BE OPERATING WITH HONESTY, TRANSPARENCY, AND ACCOUNTABILITY WHILE ADHERING TO ALL NATIONAL AND INTERNATIONAL SHIPPING LAWS AND CUSTOMS REGULATIONS.

CARGO HANDLING & SAFETY

ALL PACKAGES WILL BE PROPERLY LABELLED, DOCUMENTED, AND INSPECTED BEFORE SHIPPING. ALL HAZARDOUS MATERIALS MUST BE DECLARED BY CUSTOMERS AND WILL HANDLED ACCORDING TO INTERNATIONAL SAFETY STANDARD & THE CUSTOMS LAW OF JAMAICA.

CUSTOMER RESPONSIBILITIES

- ALL CUSTOMERS MUST PROVIDE ACCURATE DOCUMENTATION (INVOICES, TRACKING NUMBERS & A VALID GOVERNMENT-ISSUED IDS) WHEN COLLECTING PACKAGES.
- ALL PAYMENTS MUST BE COMPLETED VIA ONLINE BANKING BEFORE COLLECTION OF PACKAGES UNLESS INSTRUCTED OTHERWISE.
- ALL PROHIBITED AND RESTRICTED ITEMS (E.G., ILLEGAL SUBSTANCES, EXPLOSIVES, COUNTERFEIT GOODS) WILL NOT BE SHIPPED BY PREZI SHIPS JA.

CONFIDENTIALITY & DATA PROTECTION

ALL CUSTOMER INFORMATION WILL REMAIN PRIVATE AND WILL NOT BE SHARED WITHOUT AUTHORIZATION AND ALL ELECTRONIC RECORDS AND TRACKING DATA WILL BE STORED SECURELY BY PREZI SHIPS JA.

DELIVERY & LIABILITY

- DELIVERY TIMES ARE ESTIMATES AND MAY BE AFFECTED BY WEATHER, CUSTOMS CLEARANCE, OR OTHER UNFORESEEN EVENTS. PREZI SHIPS JA IS NOT LIABLE FOR LOSSES OR DELAYS BEYOND ITS CONTROL (E.G., NATURAL DISASTERS, CUSTOMS SEIZURES).

VIOLATIONS OF COMPANY POLICY

VIOLATIONS OF COMPANY POLICY MAY RESULT IN:

- TERMINATION OF CONTRACT
- LEGAL ACTION (IF APPLICABLE)